

Appendix C
Access to Redditch for People with Disabilities
Questionnaire

A group of elected councillors from Redditch Borough Council recently launched a review of how people with disabilities access Redditch town centre. The councillors are keen to hear from people with disabilities about your experiences accessing Redditch town centre and what improvements, if any, you think could be made.

- 1) What type of disability do you have? (Please circle the appropriate answer). (You do not have to answer this question if you do not feel comfortable doing so).

Mobility Sensory Combination Other

- 2) How difficult is it for you to access Redditch? (Please circle the appropriate answer).

Very easy Easy Average Difficult Really difficult

- 3) How do you access Redditch?

Car Bus Train On foot Other

- 4) How do you access entertainment venues in the town?

Car Bus Train On foot Other

- 5) What is your experience, as a disabled passenger, of using bus services to access the town?

Excellent Good Average Poor Very poor

Please provide any further information about your experience using bus services in Redditch below:

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- 6) What is your experience, as a disabled passenger, of using taxis in the town?

Excellent Good Average Poor Very poor

Please provide any further information about your experience using taxis in Redditch below

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7) If you drive, how would you rate disabled parking provision in the town? (Please circle the appropriate answer).

Excellent Good Average Poor Very poor

8) How suitable for your needs are the pavements in Redditch?

Excellent Good Average Poor Very unsuitable

9) What actions do you think could be taken to improve disabled access to the town?

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10) Is there anything further that you would like to add for the councillors' consideration about access to Redditch for people with disabilities?

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11) Would you like to receive a copy of the councillors' final report on this subject? If so please provide your contact details below.

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**Please return all completed copies of this form by Friday
16th December 2011 to:**

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